

Montefiore Update

October 12, 2015 KEEPING ASSOCIATES IN THE KNOW

Montefiore Hosts Joint Press Conference for Flu Vaccine Awareness

On October 7, Montefiore Health System hosted a joint press conference in the 210th Street lobby of the Moses Campus, organized as part of the Partnership for Quality Care, including 1199SEIU United Healthcare Workers East and the Greater New York



Vicken Yaghdjian, PharmD, Clinical Pharmacy Manager, Immunization Service Research Associate, Pneumococcal Vaccination Program, Montefiore, vaccinates Margaret Tierney, RN, Wakefield.

Hospital Association, to encourage healthcare workers and the public to get flu vaccinations. The event featured remarks by Steven M. Safyer, MD, President and CEO, Montefiore Medicine; Kenneth E. Raske, President, Greater New York Hospital Association; George Gresham, President, 1199SEIU United Healthcare Workers East; and Estela Vazquez, Executive Vice President, 1199SEIU United Healthcare Workers East.

Vicken Yaghdjian, PharmD, Clinical Pharmacy Manager, Immunization Service Research Associate, Pneumococcal Vaccination Program, Montefiore, administered vaccinations to Montefiore associates and members of 1199SEIU, during the presentation. The event kicked off Montefiore's third annual "I Got My Shot" campaign, which resulted in 84 percent of associates getting vaccinated last year. The goal for the 2015–2016 flu season is to achieve 100 percent vaccination rates among associates.

"As health care providers, we strive to teach by example—getting the flu vaccine is one of the simplest ways to do that," said Dr. Safyer. "Vaccination is safe, effective and more convenient than ever before. For your patients, colleagues, family and yourself, please get this life-saving vaccine, and help protect the health of those we care for the most."

Margaret Tierney, RN, Wakefield, was the first to receive a vaccine at the event. "My husband has multiple myeloma, and even though he is in complete remission, it is very important for me, as well as my children, to be vaccinated to protect him from contracting the virus. In addition, working in the delivery room of the Mother Baby Unit puts me in direct contact with those most vulnerable. It's my responsibility to all of them to get vaccinated."

Getting vaccinated has been made easy and convenient for all associates, with carts visiting each unit during all shifts as of the end of September. Associates will receive a green "I Got My Shot" tag indicating that they were vaccinated, which should be attached to the ID badges. Associates without a green badge or those still wearing last year's blue badges will be required to wear masks when flu is declared prevalent. Only those with severe egg allergies; those who have suffered a severe reaction to influenza vaccination in the past, or those with a history of Guillain-Barre syndrome should not receive the regular vaccine. A non-egg based vaccine is available in Occupational Health Services.

Visit the Intranet for vaccination schedules at all campuses and additional details.

Montefiore Celebrates President's Award Nominees

Each year, Montefiore recognizes associates who represent its highest values—teamwork, humanity, diversity, innovation and equity—with the President's Award. Created in 1981, the President's Award is the most prestigious honor attainable by Montefiore associates.

This year's 28 outstanding nominees represent a rich cross-section of associates from clinical and administrative areas. Each associate is an exceptional member of his or her team and an active contributor to the creation of a positive, dynamic work environment. As innovators, these candidates continually strive to improve their department's procedures and policies to achieve maximum value.

Winners will be announced in the weeks ahead. All nominees will be honored at a special ceremony in November.

To learn more about this year's extraordinary nominees, including the attributes they possess that make them leading team members, visit www.montefiore.org/presidentsaward.

Montefiore and Saint Joseph's Medical Center Announce Clinical Affiliation

Montefiore Health System and Saint Joseph's Medical Center in Yonkers, New York, have entered into a clinical affiliation agreement designed to provide patients with seamless access to an expanded continuum of advanced acute and behavioral healthcare. The affiliation will provide residents of Westchester and beyond with increased access to Montefiore's unparalleled clinical services, including its cardiovascular care programs, which rank among the nation's best for quality care experiences and positive patient outcomes. In addition, the affiliation with Saint Joseph's also includes the St. Vincent's Hospital Westchester Division, one of the most highly-regarded inpatient and ambulatory behavioral health providers in New York State. The combined resources of these premier healthcare providers will complement and expand the health system's behavioral health services for children and adults and bolster Montefiore's population health management efforts within the New York metropolitan region.

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Epic@Montefiore Equipped for ICD-10 and Set for Go-live at Additional Ambulatory Sites

As of October 1, associates at Montefiore Medical Group; CMO, Montefiore Care Management; Departments of Family and Social Medicine; Obstetrics & Gynecology and Women's Health; Medicine; Neurology; Physical Medicine and Rehabilitation and Montefiore Einstein Center for Cancer Care, as well as various ambulatory and ancillary service sites, have been prepared to conduct patient care workflows using the recently updated and expanded ICD-10 medical codes that have been successfully populated in Epic. Critical to supporting ease of integration and expansion of Epic@Montefiore, the enhanced medical coding classification system provides better data for evaluating and improving the quality of patient care. ICD-10 codes automatically populating in Epic will help Montefiore provide better safety and service to patients.

On October 30, roughly 2,300 associates at more than 80 faculty practice sites specializing in Pediatrics, Psychiatry and Behavioral Sciences, Urology, Ophthalmology, Dental and Oral Surgery, as well as Radiation Oncology and other ambulatory care services, will have access to providing greater levels of coordinated patient care through Epic@Montefiore. In preparation for the October 30 go-live of Epic@Montefiore, associates are being supported by more than 350 Super Users—peers who will serve as resources for answering questions and troubleshooting issues before, during and after go-live, and who will coach associates on practical ways to perform patient care in Epic.

Visit the Intranet for more information about Epic@Montefiore.

EPIC@Montefiore

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The announcement is the most recent in a series of acquisition and affiliation agreements finalized by Montefiore and several Westchester and Bronx medical institutions, including White Plains, Nyack and St. John's Riverside Hospitals.

"We are thrilled to have Saint Joseph's as our partner in South Yonkers," says Steven M. Safyer, MD, President and CEO, Montefiore Medicine. "Both Montefiore and Saint Joseph's share a deep and longstanding commitment to providing patients with optimal care directly in the neighborhoods where they live and work. This new affiliation builds upon that tradition by leveraging the expertise of our two organizations to strengthen and expand access to care in the local community."

"Our patients have been at the forefront of everything that we do for more than 125 years and we are excited about joining with Montefiore, a true world-class academic medical center, to usher in a new level of clinical care," said Michael J. Spicer, FACHE, President and CEO, Saint Joseph's Medical Center. "We believe this collaboration will set a new standard for clinical excellence at the community level."

Hope Through Health & Clinton Global Initiative Partner for Community Care

Kevin Fiori, MD, Chief Resident, Social Pediatrics Residency Program, Family and Social Medicine, Montefiore; Director and Co-founder, Hope Through Health (HTH), and his wife embarked on a mission nearly 10 years ago to bring quality HIV care to the populations most in need in Togo, where they were both stationed with the Peace Corps. Simplified to one question, the problem the pair sought to solve was: "How do we build a community-based program that delivers effective healthcare?" Their answer was the Hope through Health Program, a U.S.-based non-governmental organization that strives to empower local community health clinics in rural areas.

In September 2015, HTH expanded the scope of its mission to include a maternal, newborn and child health program. Through a partnership with Montefiore Health System and a Commitment to Action with the Clinton Global Initiative, HTH unveiled "Healthy Moms and Babies: Ending Preventable Deaths in Togo," which was announced by Chelsea Clinton from the stage during the recent 2015 Clinton Global Initiative Annual Meeting.

When they began their work with HTH, Dr. Fiori and his wife employed a three pronged model: First, start with local community health workers who knew their communities best, with the common goal of providing excellent care. Second, improve funding and infrastructure while eliminating any cost to patients, and lastly, link outpatient care to quality inpatient facilities with an emphasis on early detection and intervention.

Today, the program has grown to include more than 85 dedicated staff members spread across five sights in northern Togo. With the support of Montefiore's Department of Family and Social Medicine, as well as the Department of Pediatrics, and Togo's Ministry of Health, HTH is now seeking to expand its proven model on a national scale in Togo. "The ongoing success of Dr. Fiori's work is a true testament to this progressive model of healthcare that Montefiore has had for decades and is helping to pioneer in a new era—one which looks at the bigger picture surrounding a patient's health," says Peter Selwyn, MD, MPH, Chairman and Professor, Family and Social Medicine, Montefiore and Einstein.

Montefiore's support focuses on the technical and research aspects of the initiative. According to Dr. Fiori, the tenets of HTH are in line with Montefiore's mission. "Within the Montefiore Social Pediatrics Program, there is an emphasis in our training to the social determinants of health, beyond just the clinical problems our patients face. Looking at your patients and the world with that perspective is what we aim to do with the program in Togo."

On a more personal level, Dr. Fiori hopes the insights gained in implementing proactive community-based healthcare in these regions can be translated into improving care in the Bronx. "The U.S. healthcare system has a lot to learn from these community initiatives. Community health workers are so critical because they know what's going on; they are the liaison between the health center and the community," he says.

Clinical Trial Spotlight Women's Health Study

Are you:

- 15–18 or 30–45 years old?
- Sexually active and NOT using hormonal birth control?
- NOT pregnant?

Call 718-430-3061 or email microbicide@einstein.yu.edu to learn more about a clinical research study at Albert Einstein College of Medicine and Montefiore. Reimbursement will be provided.

To search for other clinical studies being conducted at Montefiore, visit www.montefiore.org/clinicaltrials.

Taste of Mount Vernon Celebrates Associate Diversity

Montefiore Mount Vernon celebrated its second annual Taste of Mount Vernon on Friday, October 2. Associates were encouraged to bring culinary delights from their native countries to share with their colleagues. They were also given flag pins representing their homelands, which they were encouraged to wear as a way to engage and connect with patients.



Montefiore Mount Vernon associates gather to celebrate associate diversity and share their favorite dishes from home.

EVENTS

Making Strides Against Breast Cancer Walk

Join the "Walking Montes" team and help raise money for breast cancer research.

Sunday, October 18 | 9:30 am
Orchard Beach, Bronx

Visit the Montefiore Intranet to register.

Tour De Bronx

Join 6,000 cyclists and hit the road for the largest free cycling event in New York State. Event ends with a music festival at the New York Botanical Garden.

Sunday, October 25 | 9:00 am
Bronx County Building at Grand Concourse and 161st Street

Visit <http://bikenyc.org/tourdebronx> to register.

Call for Associate Art and Poems

On December 9, the Moses Art Showcase will highlight the creative work of our colleagues. All associates are invited to submit images of their paintings, drawings, photographs or other visual art, as well as poetry for consideration. Please include a brief description of what each piece means to you.

Submission deadline: Friday, November 20

Submit art to healingarts@montefiore.org or contact 718-920-6576.

Published by the Department of Marketing and Communications. Please email story ideas to the Department of Marketing and Communications at update@montefiore.org. Update is produced for Montefiore associates to keep them updated on Montefiore news, events, clinical innovations, research and recognitions.



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