

Montefiore Update

September 15, 2014 KEEPING ASSOCIATES IN THE KNOW

Caregiver Support Center Expands to Weiler Hospital

A second Caregiver Support Center has opened at Weiler Hospital on Montefiore's Einstein Campus, offering caregivers a welcoming environment to conduct family meetings and consult with specially-trained staff on navigating complex care issues. Like its sister center, the Arthur D. Emil Caregiver Support Center on the Moses Campus, Weiler's Caregiver Support Center features soothing waterfalls and attractive stonework, fostering a peaceful atmosphere.

"We offer a unique resource for caregivers when they feel burdened, exhausted, scared, lonely or overwhelmed," says Randi Kaplan, Director, Caregiver Support Center, Montefiore.

The Caregiver Support Center at Weiler will work closely with Weiler Hospital's Neonatal Intensive Care Unit (NICU), as well as its Palliative Care, Medicine and Oncology departments. It is open Monday through Friday from 8:30 am to 5:00 pm.

Ms. Kaplan is actively recruiting associates to volunteer at both Caregiver Support Centers. Volunteers must commit to a minimum of four hours a week for one year. Training, provided on a rolling basis, takes place over the course of a nine-week period in sessions lasting roughly 90 minutes.

For general information, visit www.montefiore.org/caregiversupport or email Randi Kaplan at rkaplan@montefiore.org. To volunteer, contact Montefiore's Volunteer Office at 718-920-4191.



The Caregiver Support Center features a soothing waterfall, shown here, fostering a peaceful environment.

Transitioning to New Pager Service

Montefiore's Moses, Einstein and Wakefield Campuses, as well as its Montefiore Medical Group sites, are transitioning to a new pager service with American Messaging, Inc., replacing previous vendor, USA Mobility.

The new service includes expanded mass messaging features that will enable a more robust and flexible institutional communication system.

Montefiore clinicians at each of these locations will receive a new American Messaging pager with a new pager number through their supervisor. Staff with new pagers must carry both their old USA Mobility and new American Messaging devices until they receive a message on their new pager alerting them that it is now active. Once alerted, staff must turn in their old device to their supervisor or to their location's telecommunications office.

If a staff member has not received his or her new pager or has not been notified that one is available for pick-up by September 21, he or she must visit a pager exchange station during the following dates and times:

September 22 | Wakefield Campus | Cafeteria | 7:00 am–5:00 pm

September 23 | Einstein Campus | 4th floor Elevator Lobby/Cafeteria | 7:00 am–5:00 pm

September 24 | Moses Campus | 210th Street Lobby Conference Room | 7:00 am–5:00 pm

September 25 | Moses Campus | 210th Street Lobby Conference Room | 7:00 am–3:00 pm

📍 Dominic Gristina, Telecommunications Manager, at 718-920-9656

Montefiore Builds on Epic Foundation

Guided by Montefiore's Subject Matter Experts (SMEs) from across the institution, Epic application analysts are currently configuring workflows and content into Montefiore's Epic Foundation system. For Montefiore, the configuration of the latest content and tools in the Epic Foundation system translates into more efficient workflows for associates and better patient care delivery by clinicians.

As the build progresses, the Epic team continues to select specific content and functionalities centered on evidence-based best practices and recommendations by SMEs to incorporate into Montefiore's Epic system. Clinical documentation functionalities configured into Epic will enable nurses to manage a patient's care plan in easy-to-follow steps that combine goal documentation, flow sheet documentation, review, and planning all in one central place—a feature of Epic's integrated system.

The Epic team is also identifying and configuring search and reporting functionalities that will help clinicians search for specific information in the system, such as patients who have not met their latest blood pressure goals. Clinicians can then view how patients are progressing and follow up with them to improve outcomes. While less than 75 percent of the build remains, content and many workflows have been completed, including inpatient and outpatient workflows for lab departments. By October, most outpatient workflows will be configured into Epic and prepared for testing.



NEWS

SAP HCM Goes Live September 22

Montefiore's transition to SAP's Human Capital Management (HCM) system is nearly complete; the system goes live September 22. The integrated human resources (HR) and payroll system is reflective of the HR department's theme: "Changing the Way We Do HR and Payroll Business."

Part of the broader SAP business platform, SAP HCM will not only replace the current HR/payroll system, but also enable manager-initiated automated workflows to process HR transactions. These include personnel actions and position control requisitions, which encompass any action pertaining to a position, such as transferring a position, splitting a position or reclassifying it, to capture an associate's entire employment life cycle.

The system's features include an electronic Table of Organization, connecting all associates by their position in an organizational chart representative of Montefiore's hierarchy and overall business structure. Training courses are available on the Talent Management site. For questions or more information, contact saphcm@montefiore.org.

Montefiore Opens Liver Disease Practice in Fair Lawn, New Jersey

The Comprehensive Liver Program of Montefiore Einstein Center for Transplantation recently opened a new office in Fair Lawn, New Jersey. Patients will be evaluated for all varieties of liver disease, including viral hepatitis, cirrhosis and liver cancer, at this office. Patients requiring more advanced treatment or liver transplantation will then be evaluated by an interdisciplinary team at one of Montefiore's hospitals. The new location will be led by Paul J. Gaglio, MD, Medical Director, Adult Liver Transplantation Program, Montefiore Einstein Center for Transplantation, and Professor, Clinical Medicine, Gastroenterology & Liver Diseases, Einstein.

Harmit S. Kalia, DO, Transplant Hepatologist, Montefiore, and Assistant Professor, Medicine, Einstein, will also be joining the office. "One of our objectives is to detect problems early, before a patient develops cirrhosis and its end-stage complications," says Dr. Kalia. "We can treat hepatitis C before it causes cirrhosis."

The office is located at 31-00 Broadway, Fair Lawn, New Jersey.

📞 718-920-6240 or, after business hours, 1-888-RX-Liver (888-795-4837)

SITE TO SEE

Ophthalmology and Visual Sciences | www.montefiore.org/eyes

Vision is one of our most vital human functions. Imagine a world in which it's difficult to see while you're driving, reading or performing any other daily task. Taking precautions to protect your sight is essential—early detection and treatment of many sight-threatening diseases may cure or slow the progression of vision loss. The Department of Ophthalmology and Visual Sciences at Montefiore is dedicated to helping patients improve and maintain their vision.



Clinical Trial Spotlight

A Multicenter Clinical Trial of Allopurinol to Prevent Kidney Function Loss in Type 1 Diabetes

The goal of this study is to see whether the medication allopurinol may help prevent loss of kidney function among people with type 1 diabetes.

Ages Eligible for Study: 18–65 Years

Genders Eligible for Study: Both

📞 Danielle Powell at 718-405-8271 or perl@einstein.yu.edu

EVENTS

Healing Loss: A Workshop Retreat for Montefiore Care Providers October 15–17

Mariandale Retreat Center | Ossining, New York

This powerful, experiential program offers participants the opportunity to process and release some of the grief, loss and other burdens caregivers often experience. The workshop is led by experienced facilitators in a safe, supportive and confidential setting. The workshop is free, but a \$50 refundable deposit is required. Continuing education credits are also available. Participants stay at the Center October 15 and 16. For more information, visit the intranet or email HealingArts@montefiore.org.

Community Events

Montefiore and its health partners regularly host events throughout the year to educate, engage and inform members of the communities that it serves.

This outreach is critical. It's typically the first step toward fostering the relationships and understanding needed to improve the overall health and wellness of people who might not otherwise have immediate access to healthcare.

Associates are encouraged to attend events within their communities.

Johnson Avenue Block Festival

Sunday, September 21 | Noon–4:00 pm
3510 Johnson Avenue, Riverdale

Montefiore is a proud sponsor of this event, featuring distribution of health-related information, live music, children's activities and refreshments.

Hudson Point Nursing Home at Riverdale Annual Health Fair
Sunday, September 21 | 11:00 am–3:00 pm
3320 Henry Hudson Parkway, Riverdale

Join Montefiore for a day of free health screenings, refreshments and giveaways, including pill boxes and first aid kits. Experts from Montefiore's Department of Dentistry will also be on hand.

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