

Montefiore Update

August 17, 2015 KEEPING ASSOCIATES IN THE KNOW

Distinct Naming Convention for Babies in Neonatal Intensive Care Unit Reduces Errors, Research Shows

Traditionally, babies in the Neonatal Intensive Care Unit (NICU) are temporarily identified by gender and last name, such as Babyboy Jackson or Babygirl Smith, but this naming configuration can result in wrong-patient errors for the fragile newborns. A study published in the journal *Pediatrics* found that a more sophisticated naming convention utilizing the mother's first name, the baby's gender and last name, such as Wendysboy Jackson or Catherinesgirl Smith, can reduce wrong-patient errors by almost 40 percent.

Investigators at Montefiore Health System and the Children's Hospital at Montefiore (CHAM) conducted a first-of-its-kind study that compared wrong-patient error rates pre-intervention—where babies were named, as most currently are in U.S. NICUs, by gender and last name—and post-intervention—where babies were named with the distinct naming convention. Each intervention lasted for one year and included more than 1,000 babies.

"It's not uncommon for babies in the NICU to have similar last names, which can easily cause confusion," said lead author Jason Adelman,

MD, MS. "Implementing a distinct naming convention is a simple and effective intervention that doesn't require extensive resources and can be easily applied at other institutions to help prevent potentially dangerous errors for these patients."

"This simple and highly-effective approach to correctly identify a vulnerable newborn is an important step to ensure that each baby gets the appropriate care intended for their individual needs," said co-author Judy Aschner, MD, Physician-in-chief, CHAM, Professor and Michael I. Cohen, MD, University Chair, Pediatrics, Einstein.

Previous research by the authors showed that of 339 NICUs surveyed nationwide, 81.7 percent reported using non-distinct naming conventions. "This is an example of how health information technology and the data generated by electronic health records can be used for groundbreaking research that can immediately change the way we care for patients," said senior author William Southern, MD, MS, Chief, Hospital Medicine, Montefiore, and Professor, Clinical Medicine, Einstein.

Dr. Safyer Joins National Leaders at 50th Anniversary Medicare & Medicaid Ceremony



Steven M. Safyer, MD, President and CEO, Montefiore, speaks on the current state of healthcare at the 50th Anniversary of Medicare/Medicaid event in Washington, D.C.

Steven M. Safyer, MD, President and CEO, Montefiore Health System, was invited by Health and Human Services Secretary Sylvia M. Burwell and Centers for Medicare & Medicaid Services (CMS) Acting Administrator Andy Slavitt to serve as a panelist at an event hosted by the CMS at the U.S. Department of Health and Human Services in Washington, D.C. marking the 50th Anniversary of Medicare and Medicaid. Dr. Safyer was one of four panelists, including Jason Furman, Chairman of the White House Council of Economic Advisors. The conversation served as an opportunity for national healthcare leaders to discuss the future of the programs and provide advice for CMS on how to improve healthcare for future generations.

Vital Support Given to Ambulatory Practices for the Second Go-Live of Epic@Montefiore

This month marks the second phase of the Epic@Montefiore journey. For the past two weeks, Epic project team members, Super Users, credentialed trainers and an at-elbow support team of more than 150 were on-site at more than 70 faculty practice locations to assist clinicians and administrative associates in Oncology, Neurology, Family Medicine, Cardiology, OB-GYN, AIDS Center, Transplant and Rehabilitation Medicine. In addition, an Epic@Montefiore Command Center in Yonkers monitored clinical and operational system processes, enabling the project team to provide remote, around the clock support in scheduling, registration, clinical documentation, orders and ambulatory workflows.

To date, across the second wave sites, more than 70,000 patient appointments have been scheduled in Epic. "We put in place mechanisms, including on-location site leads, to receive immediate feedback from the practices, which helped us to better address concerns, as well as identify any system-wide issues. Thanks to the tremendous effort by the project team, our Super Users, and the flexibility and receptivity of our end-users, our second go-live is a success," said Michael Prilutsky, VP and Executive Director, Epic@Montefiore. "Even in the first few days, we received reports of improved clinical documentation, increased revenue capture, and greater patient engagement through Montefiore MyChart."

In addition to successfully supporting associates during go-live, the Epic project team, along with Montefiore leadership, is committed to providing the necessary support for associates to elevate Montefiore's already stellar patient care.

For more information, visit [Epic@Montefiore](#) on the intranet.

EPIC@Montefiore

Awards and Honors



Tina Weinstein, AVP, Counsel Claims and Risk, Montefiore, has been selected to participate on the Technical Expert Panel (TEP) for the Measure of Informed Consent Document Quality Prior to Elective, Hospital-performed Procedures that Yale

New Haven Health Services Corporation/Center for Outcomes Research and Evaluation (Yale CORE) is currently developing in partnership with the Centers for Medicare/Medicaid Services Agency (CMS). This project's primary goal is to develop an outcome measure used to evaluate hospital-level quality of informed consent documents for elective surgical procedures that support patient autonomy and high-quality decision making.

Caterina P. Minniti, MD, Director, Sickle Cell Center, Montefiore, was invited to participate in the fifth annual ASH Advocacy Leadership Institute on October 28–29 in Washington, D.C., a unique opportunity to learn about legislation and health policy affecting hematology.



Clinical Trial Spotlight

Adolescent AIDS Program Invites Healthy Young Women to Participate in Study

The Adolescent AIDS Program at the Children's Hospital at Montefiore (CHAM) is conducting a research study to examine the safety and acceptability of a vaginal ring containing dapivirine (an anti-retroviral medication) in young women ages 15–17. This dapivirine-containing vaginal ring has already been studied extensively in women ages 18 and older and has proven to be safe.

Study visits will include physical examinations, HIV education and sexual and reproductive health counseling. Parental consent is required. Compensation will be provided to all participants.

For more information, contact the Adolescent AIDS Program at 347-346-1535.

To search for other clinical studies being conducted at Montefiore, visit www.montefiore.org/ClinicalTrials.

Schaffer Extended Care Center Holds Quality Improvement Information Fair



Pictured from left to right: Agatha Flores, RN—Staff Nurse; Magaly Capellan, Director, Recreation; Jean Bartley, RN, Director, Nursing; Alda McPartland, Supervisor, Business Office, Schaffer Extended Care Center.

On July 24, Montefiore's Schaffer Extended Care Center held a Quality Assurance/Performance Improvement (QAPI) Information Fair. More than 50 associates attended the event to learn about and discuss the Quality Initiatives underway at Schaffer, including the progress on the Initiative to Reduce Acute Care Transfers (INTERACT), Safe Patient Handling and OASIS, a New York State initiative to improve the quality of care of residents with dementia.

EVENTS

2015 NYC RING Convocation of Practices

Come join more than 100 New York City Research and Improvement Group (RING) clinicians as they showcase the wide variety of practice-based research and quality improvement activities being conducted.

Wednesday, September 9

4:30–7:30 pm

Grand Hall, Tishman Learning Center, Moses

For more information, please contact Claudia Lechuga at claudia.lechuga@einstein.yu.edu.