

Montefiore Update

May 26, 2015 KEEPING ASSOCIATES IN THE KNOW

Montefiore Honors Nurses' Vast Contributions



The NW8 team accepts the Team of the Year Award at the 2015 Montefiore Professional Awards ceremony in the Grand Hall, Moses Campus.

Montefiore honored the countless contributions of its nurses with a full roster of events and activities in celebration of Nurses Week 2015. The week began with breakfast and giveaways, as well as the presentation of the 28th Annual Joan H. Bilder Award on the Einstein Campus. The award, created in memory of Joan H. Bilder, RN, MSN, who was associate director of nursing from 1965 to 1987, is bestowed upon a nurse who demonstrates an exceptional level of dedication to patient care. **Dana Kaye Edwards, RN**, Patient Care Coordinator, Certified Lactation Counselor, and one of the main preceptors for the Mother Baby Unit on the Einstein Campus, received this year's Bilder Award. Ms. Edwards was lauded by colleagues for her commitment to improving Montefiore's resources for new mothers, as well as her unyielding enthusiasm for educating new nurses. "It was truly an honor to receive this distinction. It makes working with this wonderful and dedicated staff even more rewarding," says Ms. Edwards.

The week was filled with activities and events intended not only to show Montefiore's appreciation for its nursing staff—such as free massages and raffles—but also to provide additional training with special Grand Rounds sessions. Each campus held its own Professional Nursing Awards and Leadership Presentation ceremonies, during which Montefiore nurses were recognized for their exceptional performance. **Maura Porricolo, DrNP, CPNP, MPH**, Director, Clinical Learning, Learning Network, received the Nurse Educator of the Year Award for her tireless work as a leader in Montefiore's Ebola preparedness efforts. "As a public health leader, Montefiore's preparations in dealing with the Ebola crisis were impressive," says Dr. Porricolo. "I was honored to be able to train the completely voluntary staff to safely deal with a potential Ebola patient."

Nicole Barrow, RN, Critical Care Unit, Moses Campus, was one of several recipients of the Registered Nurse of the Year Award for her active participation in mentoring students, nursing assistants and patient care technicians, as well as her consistently positive attitude. On receiving the award, Ms. Barrow says, "I'm still in awe. It's really great to be acknowledged, and I think more of the Critical Care staff deserves to be recognized for the amazing work they do to improve patient care here at Montefiore."

Montefiore's Learning Network Provides Ongoing Enrichment

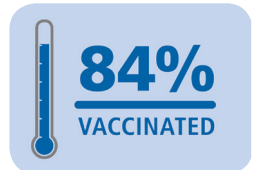
Montefiore's Learning Network is an invaluable resource available to all Montefiore associates. In addition to offering Continuing Medical Education courses for clinicians, the Learning Network offers free classes in person and online for all associates. The full list is accessible through the intranet, ranging from Conversational Spanish classes to a Certified Coding Specialist program. Most courses are offered at the Moses, Wakefield and Yonkers Campuses. According to Susan Roti, Senior Director, Organization Development, the Learning Network is a

(continued on page 2)

Flu No Longer Prevalent

The Commissioner of Health has officially declared influenza to no longer be prevalent in New York, based on the decreased number of confirmed cases documented in all five boroughs of New York City. Consequently, Montefiore associates who have not yet been immunized are no longer required to wear masks in areas throughout the hospital.

Eighty-four percent of Montefiore associates were vaccinated this flu season, in compliance with the New York State Department of Health-issued regulations, which is an increase from last year's vaccination rate. Thank you for your participation in this important initiative.



Montefiore's 2015 President's Award Nomination Period Approaches

The Montefiore President's Award is the highest honor bestowed upon Montefiore associates. This esteemed award, created in 1981, recognizes associates who embody Montefiore's values of teamwork, humanity, diversity, innovation and equity. These awards are given annually to associates who demonstrate extraordinary dedication to the highest standards of excellence and who create the best experience possible for patients and colleagues.

Nominees represent a broad cross-section of associates, including direct caregivers, support staff and administrators. As innovators, these nominees actively assess their department's procedures and processes, offering suggestions on how to improve practices and maximize value.

Four exemplary associates received the President's Award last year. The winners were **Steven Diaz**, Senior Motor Vehicle Operator, New York Children's Program, Community Pediatrics Programs, Children's Hospital at Montefiore, Moses Campus; **Renzy Rajan, RN**, Patient Care Coordinator, Einstein Campus; **Joan O'Brien, RN**, Director of Nursing, Wakefield Campus; and **Carol Whittaker**, Program Manager, Department of Family and Social Medicine, Moses Campus.

This year's nomination period begins June 22. Associates will be able to nominate colleagues through a link on the intranet homepage.

Epic@Montefiore Project Team Provides Vital Support During Go-live

During the past two weeks, credentialed trainers, Epic@Montefiore project team members and an on-the-ground support team of more than 160 were deployed on-site to Montefiore Medical Group (MMG), Montefiore Occupational Health Service, CMO, Montefiore Care Management, Sound Shore Cardiology Associates and Montefiore Health Information Management to assist clinicians and administrative associates at Montefiore's first go-live sites for the launch of Epic@Montefiore. An additional 90 members of Epic's Wisconsin headquarters team flew into New York to provide on-site assistance to ensure a smooth adoption of the electronic health record system.

To date, more than 45,000 patient appointments have been scheduled and more than 15,000 patient visits have been entered into Epic@Montefiore. Set up to monitor new clinical and operational system processes and dispatch support to associates, the Epic@Montefiore command center in Yonkers provided 24/7 system assistance to associates. This allowed the Epic project team to provide around the clock support in scheduling, registration, clinical documentation, orders and ambulatory workflows—whether on-site or remotely from the command center. Montefiore Super Users were also available to answer questions and route questions and concerns to the command center.

Montefiore leadership, along with the Epic@Montefiore project team, is committed to providing the necessary support for associates to elevate Montefiore's already stellar patient care. Epic@Montefiore supports this aim by enabling associates to provide patients with a seamless, patient-centered healthcare experience.

Read more about Epic@Montefiore on the intranet.

EPIC@Montefiore

(Montefiore's Learning Network Provides Ongoing Enrichment, continued from page 1)

vital resource because "courses allow Montefiore associates to develop technical job skills and interpersonal and professional skills, as well as take charge of their own development. The courses are all geared toward the needs of Montefiore associates," she says.

The Leadership Academy is a new addition to the Learning Network's offerings. The Academy is dedicated to growing leaders at all levels through learning and implementing innovative leadership practices. Upcoming courses offered through the Academy are "Change Map," which covers the fundamentals of change theory and what leaders can do to support their teams through change, and "Leader as Coach," which teaches the basics of coaching as a method of leadership that emphasizes asking the right questions, rather than telling employees what to do. To view course dates, or to register, login to Montefiore's Talent Management Learning System or contact the Learning Network at LearningNetwork@montefiore.org or 718-920-8787.

TLC for Teddy and Friends

On Saturday, May 9, children from the community were invited to bring their "injured" and "sick" teddy bears and other toys to Montefiore's annual Teddy Bear Hospital, where they were treated to Montefiore's world-class care. The teddies underwent a mock triage, medical exams and x-rays by doctors, nurses and other clinical staff.

In addition to the treatment regimens for their stuffed pals, the children received a tour of the Wakefield Campus Emergency Department, where they learned about essential health information, such as the importance of vaccination, healthy diets, infection control and proper hand washing. The children also had the opportunity to tour an ambulance, complete with free giveaways for the first 400 children. The program's goal is to help children understand the process of visiting an Emergency Department and make them feel more comfortable, decreasing the fear and stress of a hospital visit.



Two patients and their satisfied owners at Montefiore's Teddy Bear Hospital.

Awards and Honors



Richard G. Gorlick, MD, Chief, Division of Pediatric Oncology and Hematology, Children's Hospital at Montefiore, and Vice Chairman, Pediatrics, Einstein, was honored by the Sarcoma Foundation of America this April with the Nobility in Science Award. He serves as the Chair of the Bone Tumor Disease Committee of the Children's Oncology Group and as a member of the Clinical Research Committee of the Sarcoma Alliance for Research Through Collaboration.



Susan Klugman, MD, Director, Division of Reproductive Genetics, Montefiore, and Professor, Clinical Obstetrics & Gynecology and Women's Health, Einstein, was named one of five new directors of the Board of the American College of Medical Genetics and Genomics (ACMG). The announcement was made at the 2015 ACMG Annual Clinical Genetics Meeting in Salt Lake City, Utah. Members of the ACMG Board of Directors serve as advocates for the ACMG to promote excellence in the practice of medical genetics and genomics, and to promote and provide medical genetics and genomics education.



Susan MacDonald, MD, Chief Resident, Urology, won the New York Section of the American Urological Association's National Chief Resident Debate. The debates are designed to encourage camaraderie and foster the art of persuasion among residents. She went on to represent New York at the national meeting in New Orleans.



Marlene Taylor, PA-C, HIV Primary Care Provider, Infectious Diseases, Montefiore, has been chosen by the National Medical Association to speak at an education symposium on HIV Update during the Region I Annual Conference in St. Martin this month. Ms. Taylor provides primary care treatment to more than 200 patients infected with HIV and was chosen for her extensive expertise and experience treating patients.

Montefiore Westchester Square was presented with a Special Recognition Award from Doctors for a Healthier Bronx for excellence in community service. In addition, the Engineering Department received a plaque from the Westchester Square Civic Association in recognition of its work with the community in improving the environment.

Schaffer Extended Care Center was recently identified as a top performing facility by the American College of Health Care Administrators (ACHCA). Susan A. Sales, FACHE, Senior Director and Administrator, Schaffer Extended Care Center, accepted the award on behalf of Schaffer. The ACHCA recognizes the leaders of top performing nursing homes across the country using various criteria, including health inspection survey data, CMS quality rating data, occupancy rates and quality measures.

Clinical Trial Spotlight

Helping Teens and Families to Better Manage Type 1 Diabetes: A Randomized Control Trial

This is a study designed to evaluate the effectiveness of a new intervention in improving health outcomes in type 1 diabetes in teens. The study aims to target thoughts and feelings in teens that contribute to difficulties in managing diabetes and includes a parent component to help families to communicate more effectively with one another about diabetes management.

- Ages Eligible for Study: 13 to 18 Years
- Genders Eligible for Study: Both

To learn more about this study, contact Becky Hashim Lois, PhD, at 718-696-3041 or ProjectADDAPT@montefiore.org.

EVENTS

17th Annual Golf Tournament and Dinner In Support of Children's Hospital at Montefiore

The tournament will be held to raise funds and awareness for a variety of programs, causes and initiatives taking place at the Children's Hospital at Montefiore.

Monday, June 15, 2015 | 9:30 am
Quaker Ridge Golf Club
Scarsdale, New York
Winged Foot Golf Club
Mamaroneck, New York

Purchase tickets online at www.montefiore.org/golf.

For more information, contact Michelle Blanchard at mblancha@montefiore.org or call 718-920-6656.

Liver Life Walk New York City 2015

Join Team Montefiore and support the fight against liver disease.

Sunday, June 7, 2015
Registration and check-in begins: 9:00 am
Walk begins: 10:00 am
Hudson River Park, Clinton Cove – Pier 95

Enter at 55th Street and 12th Avenue, just past the West Side Highway

To volunteer as a walker, please contact Leo Trevino at ltrevino@montefiore.org or call 718-798-4285.

Yoga for a Cause

Join CHAM's Division of Endocrinology and Diabetes for a yoga class, giveaways and a raffle, as well as a cooking demonstration at Williams-Sonoma following the event.

Sunday, May 31, 2015 | 9:00 am
Lululemon Athletica at The Westchester
125 Westchester Avenue, Unit 1016
White Plains, New York

Space is limited. Yoga class will be first-come, first-served.

Register and donate online at www.montefiore.org/yogaforacause.

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