

Montefiore Update

April 28, 2014 KEEPING ASSOCIATES IN THE KNOW

Key Corporate Functions Begin Move to Newly-Renovated Tarrytown Campus

Montefiore associates from the Contact Center and Health Information Management (HIM) have begun the first phase of moves into Montefiore's new Tarrytown campus.

In 2013, Montefiore purchased the former Kraft Foods office facility in Tarrytown, New York, which includes 300,000 square-feet of usable space situated on a sprawling campus overlooking the Hudson River and Tappan Zee Bridge.

"To fulfill our growing needs for additional office space for our corporate functions, we're thrilled to expand Montefiore's presence in Westchester, and are proud to help support the area's economic vibrancy," says Ed Pflieger, PE, MBA, CEM, Vice President, Facilities and Real Estate, Montefiore.

The 94-acre campus houses four large buildings, two of which are slated for renovation—including infrastructure upgrades, such as new chiller units to power air conditioning units—and will be home to Montefiore functions ranging from the Contact Center to Human Resources, says Rod Reyes, Director of Design and Construction-Westchester, Montefiore.

Nearly 200 Contact Center associates moved into the larger of the two buildings in late February, says Mr. Reyes. Renovations to this 66,000 square-foot building will resume on May 1 and are slated for early October completion, he says. When complete, the building will accommodate roughly 200 additional Contact Center employees.

Approximately 80 HIM associates moved into the second Montefiore property on April 10. The building, which comprises 60,000 square feet of usable space, is currently being renovated to accommodate an additional 300 associates in Human Resources, Payroll, Accounting and Finance currently located in Yonkers. An existing cafeteria housed in this building will be renovated, fully-staffed and functional by July 1. There are also plans to open a fitness center on campus later this year.



Montefiore associates from the Contact Center and Health Information Management (HIM) have begun the first phase of moves into Montefiore's new Tarrytown campus.

ICD-10 Compliance Deadline Delayed

The recent vote by Congress on the "Protecting Access to Medicare Act of 2014" (HR 4302) included a provision to delay the ICD-10 compliance deadline by approximately one year. The deadline is now no earlier than October 1, 2015. The Centers for Medicare & Medicaid Services (CMS) has not yet issued any instructions regarding this delay, nor have they identified a new go-live date.

In addition to many others in the healthcare community, Montefiore's ICD-10 Steering Committee recommends that Montefiore continues its preparation. The delay allows Montefiore's transition to ICD-10 to be more structured and systematic.

The institution plans to continue its progress in the areas of systems readiness, payer testing, documentation improvement and coder training. With the continued focus on execution, the associated risk with this significant transition can be reduced and Montefiore can benefit from the delay.

Montefiore Begins Second Phase of Epic Implementation

Since Epic "Discovery" site visits at the Moses and Einstein Campuses last month, Montefiore has rapidly transitioned from phase one to phase two of Epic's integrated electronic medical record (EMR) implementation plan. While the first phase included recruitment, training, Epic certification and "Discovery" sessions involving more than 200 Montefiore associates, the second phase, workflow validation, begins April 29.



This week, Montefiore's Epic team introduces newly built clinical and administrative workflows, based on "Discovery" observational analyses, to Montefiore Subject Matter Experts (SMEs) who have been identified to participate in discussions and decisions on workflow. In focused settings throughout Moses, Einstein and Wakefield Campuses, as well as at various off-site facilities, these SMEs, composed of clinicians and administrative staff, will review, critique and help validate Epic system workflows as well as provide input into the Epic build process.

SME assessments from these workflow validation sessions will help ensure the Epic foundation system is properly customized for Montefiore's extensive workflows. This progressive step is the basis for guiding the development of the Epic system and serving to establish a customized foundation for the Epic system at Montefiore. For more information, visit the intranet.

The Epic logo, consisting of the word "Epic" in a bold, red, sans-serif font.

NEWS

Schaffer Administrator Earns Top Credential

Susan A. Sales, FACHE, Senior Director and Administrator, Schaffer Extended Care Center, was recently named a fellow of the American College of Healthcare Executives, the nations' leading professional society for healthcare leaders.

Achieving fellow status represents the achievement of the highest standard of professional development in the healthcare field; only 9,100 healthcare executives hold this distinction. Obtaining fellow status is based on the following criteria: a comprehensive examination; meeting certain academic and experiential criteria; earning continuing education credits and demonstrating professional and community involvement.

"I am deeply humbled to receive this distinction," says Ms. Sales. "I look forward to representing Montefiore in my role with the nation's leading professional society for healthcare leaders."



Susan Sales, FACHE, Senior Director & Administrator at Schaffer Extended Care Center, was recently named a fellow of the American College of Healthcare Executives (ACHE).

CMO Associates Present at National Professional Conferences

Research and program development work produced by members of Montefiore's Care Management Organization (CMO) Center for Learning and Innovation will soon be featured at several prominent national professional conferences. CMO associates will present posters and address sessions at the Case Management Society of America's 24th Annual Conference in Cleveland, Ohio in June and the 2014 Association for Nursing Professional Development convention in Orlando, Florida in July. CMO associates also presented at the National Kidney Foundation Clinical Conference in Las Vegas, Nevada April 22–26.

Something to Smile About

Montefiore associates and their children are now eligible for orthodontic treatment at significantly reduced fees through Montefiore's Department of Orthodontics. Utilizing state-of-the-art techniques and innovative materials, Montefiore orthodontists ensure that their patients receive the highest quality of care. Associates are encouraged to visit for a no-cost consultation.

1-888-700-6623

10 Ways Associates Use the Montefiore Yammer Network

Most associates have heard of the Montefiore Yammer Network (MYN)—our secure environment that allows associates to bridge the distance between campuses to connect, collaborate, create and streamline the way work gets done. But if you've yet to make Yammer your go-tool communications tool, now's the time to take the plunge. It's easy. To create an account, visit www.yammer.com and sign up with your montefiore.org e-mail address. Take a moment to read our "Acceptable Use Policy" and explore!

Yammer means business. Montefiore associates use Yammer to:

1. Ask questions and find answers faster.
2. Save time and prevent duplicative work by sharing and gathering best practices with your peers.
3. Collaborate, edit and work on Word and Excel documents with your colleagues in real time.
4. Brainstorm to streamline workflow and operations.
5. Learn about and discuss institutional initiatives.
6. Stay in touch with Montefiore while on the go using the Yammer app.
7. Meet colleagues with similar interests and relevant expertise.
8. Gather opinions and ideas from across our various campuses.
9. Coordinate work for large projects and off-site teams.
10. Discover valuable information that can help you get your work done more efficiently.

Once in, leave the "All Company Feed" and search for a group to suit your needs or assess whether your team need a group of its own. Groups (public and private) are where associates go to get work done, host conversations, upload files and collaborate around a team, department, task or project. There are also groups designed to promote camaraderie in the workplace; check out "Around the Water Cooler" A great first-stop: The Yammer Newbies Group. Here, you can learn "best practices" and learn how to become a Yammer Champion!

EVENTS

Sleep Symposium

May 12 | 1:00 to 6:00 pm

Moses Campus, Cherkasky Auditorium

Recent catastrophic bus and train accidents in the Bronx have highlighted the importance of understanding the negative effects of circadian sleep-wake disruption in shift workers. This half-day symposium, "The Impact of Circadian Disruption on Shift Workers, Healthcare and Disease," presented by the Division of Sleep Medicine and Chronobiology, Neurology, Montefiore, in association with the New York State Society of Sleep Medicine, explores this topical issue. Register at www.mecme.org.

Nada Piacentino at npiacent@montefiore.org

SITES TO SEE

Samantha Sherman: Inspired Medicine | <http://www.montefiore.org/stories-samantha>

Have you met Samantha Sherman? This amazing woman and her family are featured in our latest Inspired Medicine advertising campaign—you may have seen the new television spots. Hers is a great story with an inspiring outcome.

Montefiore Publications | <http://www.montefiore.org/publications>

At Montefiore, we tell our stories through a number of vehicles. Browse the publication links offered on the Web to explore a broad range of topics—from scientific research and groundbreaking treatments to inspiring personal and community-focused stories.



Published by the Department of Marketing and Communications. Please email story ideas to the Department of Marketing and Communications at update@montefiore.org. *Update* is produced for Montefiore associates to keep them up-to-date on Montefiore news, events, clinical innovations, research and recognitions.



Like us on Facebook at facebook.com/MontefioreMedicalCenter
Follow us on Twitter at twitter.com/montefiorenc
Connect with us on LinkedIn at linkedin.com/company/montefiore-medical-center
Watch us on youtube.com/MontefioreMedCenter
Join the conversation on Yammer.com

Montefiore
Inspired Medicine