

Montefiore Update

March 30, 2015 KEEPING ASSOCIATES IN THE KNOW

U.S. Secretary of Health and Human Services Lauds Montefiore's Innovative Approach to Care

On March 12, top-ranking national and state health officials, including Sylvia Mathews Burwell, Secretary of the U.S. Department of Health and Human Services (HHS), visited Montefiore Medical Group's Bronx East site to experience firsthand the health system's trailblazing approach to care.

Secretary Burwell, who was joined by New York State Deputy Secretary for Health Courtney Burke and State Medicaid Director Jason Helgerson, chose to visit Montefiore to reinforce HHS's commitment to move Medicare payments into progressive payment models, such as Montefiore's Pioneer ACO, and to tie Medicare payments to quality—not quantity—of care. For nearly two decades, Montefiore has championed an integrated approach to care and reimbursement. Secretary Burwell lauded Montefiore's leadership in charting the future course of

healthcare, as well as the health system's success in meeting quality and affordability goals.

During the visit, longtime Montefiore patient Jim Pellicone, a Medicare beneficiary in the Pioneer ACO Program, told the audience that he wasn't aware until that day that he was in a "special program." His longtime physician, Donald Raum, MD, Regional Director, Montefiore Medical Group, and Assistant Professor, Medicine, Einstein, was one of Montefiore's first physicians involved in managing the health of patients through innovative patient models. Mr. Pellicone remarked on the excellent care that he and his wife received, while noting with amazement on the coordinated care that his doctors and nurses provided.

Secretary Burwell praised Montefiore for its imagination, in leading the way for New York, as well as the nation overall.

Montefiore Volunteers Honored by United Hospital Fund for Outstanding Service

Five volunteers from Montefiore Health System were honored at United Hospital Fund's 22nd Annual Hospital Auxilian and Volunteer Achievement Awards ceremony on March 13.

The Montefiore volunteers were nominated by hospital staff members and selected by United Hospital Fund from among thousands of hospital volunteers in New York City. The volunteers who were honored are: Winifred Burch (Montefiore New Rochelle (MNR)), who dedicated more than 10,000 hours and seven years of volunteer service to MNR; Adhyr Clarke (Wakefield Campus), who has volunteered in the Engineering Department for eight months; Alan Epstein (Moses Campus), who has assisted with logistical issues and has provided a hand to hold with the Caregiver Support Center for more than four years; Cynthia Jones (Weiler Campus) has volunteered in the Lubin Rehabilitation Center for more than two years, assisting the nursing station and visiting with patients as well as their families to offer support; and Andrea Pacheco (Children's Hospital at Montefiore) who has helped organize playroom and bedside activities for children and has volunteered at Montefiore for more than three years.



From left: Sherri Oustalet, Director, Volunteer and Student Services, Montefiore; Honoree Cynthia Jones; Special Guest Cheryl Wills, Anchor/Author, NY1 News; Darnell Jefferson, accepting award posthumously on behalf of Honoree Winifred Burch; David M. Tanner, Chairman, Montefiore Board of Trustees; Honoree Adhyr Clarke; Honoree Alan Epstein; and Steven M. Safyer, MD, President and CEO, Montefiore

"We are grateful for the compassion and important contributions of our volunteers and are delighted that the United Hospital Fund has recognized them for their dedication to serving others," says Sherri Oustalet, Director, Volunteer and Student Services, Montefiore. "Montefiore is committed to providing exceptional care, and we are proud to have an excellent team of volunteers donate their services to our hospital and patients."

Montefiore Associates Prepare for Greater Patient Care Integration

Montefiore leadership and the Epic@Montefiore project team are providing extensive support and resources to ensure that associates are prepared to engage with patients using Epic@Montefiore, a fully integrated electronic medical record system. Patient information will be centralized, so that providers at different locations can access both inpatient and outpatient records once the system goes fully live throughout the organization. More than 3,000 associates at Montefiore Medical Group, Occupational Health Services and CMO, Montefiore Care Management sites will be fully trained on Epic@Montefiore prior to the first go-live in May. In addition to requisite classroom training, associates who were trained previously will receive refresher training. Additional training includes use of the Epic "Playground," which provides realistic patient care simulations for associates to practice their new skillsets.

Epic@Montefiore underscores Montefiore's goals of providing patient-centered, high-quality care by enabling associates to provide patients with improved care delivery and an exceptional healthcare experience.

For more information visit "Epic@Montefiore" on the intranet.

EPIC@Montefiore

Patient Privacy and Texting on Your Cell Phone—Your Cell Phone Is Not HIPAA-Compliant

When using a cell phone or mobile device at Montefiore, you are not permitted to text protected health information. While texting is fast and convenient, it is not permitted under Montefiore's policies because it is not HIPAA-compliant, unless the text is encrypted, both while it appears on the phone and during transmission. Montefiore is piloting a secure texting app that, once launched, will allow encrypted texts to be sent from provider to provider. For now, however, this form of communication is not allowed.

Helpful guidance was published by the Office of Civil Rights and the Office of the National Coordinator for Health Information Technology of the U.S. Department of Health and Human Services on protecting patient privacy when using your mobile device. The information outlined in this initiative offers practical tips on how to protect patients' confidential health information when using mobile devices. For information and steps on protecting and securing health information when using a mobile device, visit www.HealthIT.gov/mobiledevices.

Please note that The Joint Commission does not permit providers to text orders for patients. In addition to privacy concerns, texting orders provide no ability to verify the identity of the person sending the text. There is also no way to keep the original message as validation of what has been entered into the medical record.

For questions or to report a privacy or security concern or violation, please contact Mary Scranton, Privacy Officer, Montefiore, at 718-920-8239 or privacyofficer@montefiore.org, or Anca Banciu, Information Security Officer, Montefiore, at 718-457-6152 or abanciu@montefiore.org.

Montefiore Transitions to Healthwise

On April 1, Montefiore is transitioning to the Healthwise patient education library from Krames. The functionality and login information for the application will remain the same and is accessible through the butterfly book icon on associates' desktops. Healthwise contains clinical applications, including patient resources and educational materials.

Clinical Trials Spotlight

Helping Teens and Families to Better Manage Type 1 Diabetes: A Randomized Control Trial

This is a study designed to evaluate the effectiveness of a new intervention in improving health outcomes in type 1 diabetes in teens. The study aims to target thoughts and feelings in teens that contribute to difficulties in managing diabetes and includes a parent component to help families to communicate more effectively with one another about diabetes management.

Ages Eligible for Study: 13 to 18 Years
Genders Eligible for Study: Both

To learn more about this study, contact Becky Hashim Lois, PhD, at 718-696-3041 or ProjectADDAPT@montefiore.org.

Montefiore Mount Vernon Celebrates Certified Nurses Day



Attendees at the Montefiore Mount Vernon Certified Nurses Breakfast

On March 19, in celebration of Certified Nurses Day, Montefiore Mount Vernon recognized all board-certified RNs. The nurses were honored at a breakfast, and were given a "Certified Nurse" ribbon that can be worn on their IDs.

"We are so proud of our board-certified RNs," says Jaccel Kouns, RN, Vice President and Executive Director, Montefiore Mount Vernon. "Certification is a milestone of personal excellence along the RN's professional journey."

EVENTS

2015 Nursing Awards Nomination Period Open

The nomination period for the 2015 Montefiore Nursing Awards is now open. These awards will be presented at the Moses, Einstein, Hutchinson, Wakefield and Westchester Square Campuses to individuals and team members during Nurses Week at a special award ceremony and reception.

Nursing Award recipients not only exemplify the highest standard of the essential elements of professional nursing, but also embody the Montefiore standards of excellence.

Visit the intranet for more information.

April Donate Life Month

You have the power to donate life. Register as an organ, eye and tissue donor today. Visit the Intranet for more information. Contact Leo Trevino at 718-798-4285, or ltrevino@montefiore.org.

Something to Smile About

Montefiore associates and their children are now eligible for orthodontic treatment at significantly reduced fees through Montefiore's Department of Orthodontics. Utilizing state-of-the-art techniques and innovative materials, Montefiore orthodontists ensure that their patients receive the highest quality of care. Associates are encouraged to visit for a no-cost consultation.

☎ 1-888-700-6623

Walk to Cure Arthritis

Join Neil J. Cobelli, MD, Professor and Chair, Orthopaedic Surgery, Montefiore and Einstein, this year's Medical Honoree, and the Department of Orthopaedic Surgery, as they participate in the New York City Walk to Cure Arthritis.

Saturday, May 16, 2015 | Foley Square Park

8:30 am | Registration Begins

10:00 am | Walk across Brooklyn Bridge Begins

www.montefiore.org/surgery-orthopaedic