Montefiore Update March 2, 2015 KEEPING ASSOCIATES IN THE KNOW

Montefiore Makes BOLD Strides in Supporting Bronx Cancer Patients

ontefiore's BOLD Living Program recently received a \$40,000 grant over two years from the Lewin Fund to Fight Women's Cancer to develop the BOLD Brothers/ Sisters Program.

This new offering will provide vital emotional support to Bronx youth and young adults caring for their mothers and grandmothers with cancer. It is modeled after Montefiore's BOLD Buddy Program, which offers peer support and psychosocial services to underserved Bronx cancer patients.

"We are very excited to offer the BOLD Brothers/Sisters Program to young members of the Bronx community, who are faced with the difficult task of caring for their ill mothers and grandmothers," says Alyson Moadel-Robblee, PhD, Associate Professor, Epidemiology & Population Health, Medicine (Oncology), and Director, Psychosocial Oncology/BOLD Program, Montefiore and Einstein. "In keeping with the full range of educational and support programs offered through the BOLD Living Program, the BOLD Brothers/Sisters Program addresses the complex needs of Montefiore's patient population and serves as an invaluable community resource."

Launched in 2007, the Montefiore Einstein Center for Cancer Care BOLD Living Program helps Bronx cancer patients cope with the physical, emotional and spiritual challenges of cancer; enables them to connect with other cancer patients; and provides access to complementary medicine and other tools that support healthy lifestyles.

The program currently offers more than 12 free wellness workshops per month aimed at fostering holistic health and wellness and stress management. The BOLD Wellness Workshop program recently expanded to the Moses Campus with courses in meditation, Aikido and yoga. All BOLD services are offered at no charge to those living with cancer.

For a full listing of BOLD Living offerings, visit http://www.montefiore.org/healingarts-psychosocial-oncology.

Montefiore Einstein Center for Cancer Care Receives Accreditation with Commendation from Commission on Cancer

ontefiore Einstein Center for Cancer Care, an eminent cancer center providing leading-edge care for the prevention, diagnosis and treatment of cancer, recently received a Three-Year Accreditation with Silver Level Commendation from the Commission on Cancer (CoC) of the American College of Surgeons.

In order to earn voluntary CoC accreditation, a cancer program must meet or exceed 34 CoC quality care standards; undergo evaluation every three years, and maintain levels of excellence in the delivery of comprehensive patient-centered care. Three-Year

Happy & Healthy Hearts Convene at Montefiore

In celebration of Heart Month, more than 50 children who were treated at the Children's Hospital at Montefiore for a range of heart conditions gathered on February 19 to celebrate their heart health. Past and present patients enjoyed arts and crafts, games, dancing to a live DJ and heart healthy fare, along with their families and medical teams. In an



effort to give back to CHAM, former cardiac patient Nerwan Khalife (pictured above), now 21-years-old, donated 100 hero and princess-themed cupcakes from her business, Cakes by Nerwan.

This annual event, which has been held for the past 15 years, was arranged by Montefiore's Pediatric Cardiology Department and the Family Learning Place, as well Harboring Hearts, a nonprofit dedicated to providing housing assistance and other vital support for critically-ill heart patients and their families.

Montefiore Medical Group Associates Preview Epic@Montefiore

Montefiore Medical Group (MMG) associates are receiving previews of Epic@Montefiore, the new, integrated electronic health record system, before the April go-live. In a series of associate roadshow events at MMG sites, the Epic project team, including Epic-credentialed trainers and application managers, are presenting overviews of workflows for functions such as clinical documentation, computerized physician order entry and scheduling and registration processes on the integrated system.

During MMG roadshows, associates have an opportunity to explore the integrated system, which their peers helped to design and validate. While Epic training is being held through April 3 at the Westchester Square Campus, this unique experience also gives associates who have not yet undergone training an opportunity to receive a detailed view of how Epic@Montefiore will improve patient care and streamline access to patient information.

Find out about upcoming MMG associate roadshow events on Intranet/Epic.



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Accreditation with Commendation is only awarded to facilities that exceed standard requirements at the time of its triennial survey.

"The CoC utilizes expertise from the entire oncology community to set the highest standards for accrediting programs," says Steven K. Libutti, MD, FACS, Director, Montefiore Einstein Center for Cancer Care, Vice Chairman, Surgery, and Professor, Surgery and Genetics, Montefiore and Einstein.

"Our receipt of the Accreditation with Commendation reinforces Montefiore's standing as a national leader advancing prevention, diagnosis and treatment of rare and common forms of cancer in all stages," adds Dr. Libutti. "We are very proud of this achievement and our team's unwavering commitment to enhancing the lives of those impacted by cancer. I especially want to thank Dr. Richard Smith, our director of the Head and Neck Service and Cancer Committee chairman, and Linda Fisher, director of the Cancer Registry for their outstanding efforts during this process."

Montefiore was specifically recognized by the CoC for its cancer treatment outcomes and integrative clinical programs, including the expansion of palliative care to the inpatient setting and psychosocial services, including peer counseling and mind-body therapies. Montefiore was also noted for its availability of clinical trials and new treatments, including genetic counseling.

Montefiore Celebrates Patient Safety Awareness Week

March 8 marks the beginning of Patient Safety Awareness Week, an annual education and awareness campaign promoting healthcare safety sponsored by the National Patient Safety Foundation. This year's theme "United in Safety" emphasizes the vital role of all healthcare professionals in delivering safe care and in collaborating to achieve the shared goal of keeping patients and their caregivers free from harm. This campaign focuses on patient engagement and underscores the importance of the relationship between care providers, patients and their families.

Montefiore's Patient Safety Program is sponsoring a Patient Safety talk on "The Flu vs. Ebola, Which is the Bigger Threat?" from 4:00 to 5:00 pm on Thursday, March 12 in Cherkasky Auditorium on the Moses Campus, featuring Montefiore's foremost experts on flu and Ebola preparedness. "Patient engagement is the key to prevention of infections such as the flu and Ebola," says Jason Adelman, MD, MS, Patient Safety Officer, Montefiore, and Assistant Professor, Medicine, Einstein. "Our patients and their families are the biggest advocates of quality and safe care." In addition, Patient Safety will continue to collaborate with other departments on initiatives including Falls Prevention, Hospital Acquired Infection Prevention and NICU Safety, all of which emphasize clinical and patient communication.

For more information about Patient Safety Awareness Week, contact the Patient Safety Program at patientsafety@montefiore.org.

Montefiore Pager Return Protocol

Montefiore has transitioned its paging system to American Messaging from USA Mobility. All pagers assigned under the former vendor were turned off February 28. All users must return their old pagers to the Telecommunications Department at the Moses, Weiler and Wakefield Campuses by no later than March 31, 2015, for return to the vendor. Montefiore associates at all other locations should turn in their pagers to their office managers. After collection, all office managers should return the pagers to Dominic Gristina, Telecommunications

Manager, Montefiore. All non-returned pagers will be invoiced to Montefiore and charged to the end user's respective cost center. For more information, contact Dominic Gristina at 718-920-9656.

EVENTS

Healthcare Competence Tool Overview

Recruitment and Staffing is hosting an overview of the Healthcare Competence Tool for Hiring Managers. There will be four instructor-led sessions to help you learn more about this interview enhancement tool.

Register for your desired course location on Talent Management.

For more information on how to register, contact the Learning Network at LearningNetwork@montefiore.org or 718-920-8787.

Montefiore Celebrates World Kidney Day

World Kidney Day (WKD) is an annual global awareness and education event held throughout March. It provides the perfect opportunity to share the WKD message with friends, family and members of the community.



For a full listing of events, visit the intranet.

Run the 2015 New York City Marathon in Support of CHAM

For the first time, Montefiore is an official charity partner of New York Road Runners and will sponsor a team of runners at the 2015 TCS New York City Marathon, in support of the Children's Hospital at Montefiore (CHAM). Montefiore's team, named **CHAMpions for CHAM**, will conquer the five boroughs of New York City on Sunday, November 1, 2015. Montefiore associates and local residents are encouraged to become CHAMpions for CHAM, by either applying for guaranteed marathon entry through Montefiore and committing to a minimum fundraising pledge, or by using their existing entry to become a team member at a reduced pledge commitment. Registration opens March 3. For more information and instructions on how to apply, visit www.cham.org/nycmarathon.

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